



Firelock
Hugh Smith
#7 Tedway Avenue
Kutztown, PA 19530

April 9, 2014

Dear Hugh,

It is my pleasure to tell you that Gideon and Richie, just minutes ago, gave us the tutorial about our new records storage vault. As you know, this means that they are done. Speaking for everyone here at Shaker Village, including myself, we are absolutely thrilled with the work that has been done. Your design of this vault was perfect. It maximized the available space in a highly efficient manner. The structural components are ingenious and the construction technique even more so.

Additionally, I wish to tell you that Gideon and Richie are among the most professional and personable crew that folks at this place can recall – and that spans a combined 70 or so years. They are incredible problem-solvers, careful and respectful workers, and enthusiastic to share the project with onlookers – yet never wasting a moment's time to keep the project and progress on track. They started early and left late each day, hardly stopping at all even to eat! We feel that we have known them a long time, and as excited as we are that the job is done, we are also saddened to see them making their preparations to leave.

Hugh, please know how grateful we are to have Firelock protecting our collection, how grateful we are that you kept this project so affordable to us, and how grateful we are that Gideon and Richie worked so hard and carefully to allow us to preserve and protect the records and archives of this place's 250-year long history.

We are immensely satisfied with this project. I would be very pleased to provide any reference or recommendation to other small museums that are considering improved storage for their collections.

Enclosed, please find two checks that total \$35,324.25. This, along with the first payment, is considered by us to be money very well spent. Thank you.

Sincerely,

Michael S. Graham
Director

PS: We will be sending separately a couple CD's of images of the project. Thanks again!